

## **Terms and conditions of use**

### **RELEVANT INFORMATION**

It is a necessary requirement for the acquisition of the products offered on this site, that you read and accept the following Terms and Conditions that are written below. The use of our services as well as the purchase of our products will imply that you have read and accepted the Terms and Conditions of Use in this document. All the products that are offered by our website could be created, charged, sent or presented by a third web page and in such case they would be subject to their own Terms and Conditions. In some cases, to acquire a product, registration by the user will be necessary, with the entry of reliable personal data and the definition of a password.

The user can choose and change the password for his account administration access at any time, in case he has registered and it is necessary for the purchase of any of our products. [www.usaquim.com](http://www.usaquim.com) does not assume responsibility in the event that said key is delivered to third parties.

All purchases and transactions carried out through this website are subject to a confirmation and verification process, which could include verification of product stock and availability, validation of the payment method, validation of the invoice and compliance with the conditions required by the selected means of payment. In some cases verification via email may be required. The prices of the products offered in this Online Store are valid only for purchases made on this website.

### **LICENSE**

USAQUIM Industrial Chemical Products S.A.S. Through its website, it grants a license for users to use the products that are sold on this website in accordance with the Terms and Conditions described in this document.

### **UNAUTHORIZED USE**

Where applicable (for sale of software, templates, or other design and programming product) you may NOT place one of our products, modified or unmodified, on a CD, website, or any other medium and offer them for redistribution. or resale of any kind.

### **PROPERTY**

You may not claim intellectual or exclusive property in any of our products, modified or unmodified. All products are the property of the content providers. Unless otherwise specified, our products are provided without any kind of warranty, express or implied. In no event shall this company be liable for any damages including, but not limited to, direct, indirect, special, incidental or consequential damages or other losses resulting from the use or inability to use our products.

## REFUND AND WARRANTY POLICY

In the case of products that are non-tangible irrevocable goods, we do not make refunds after the product is shipped, you have the responsibility to understand before you buy it. We ask that you read carefully before purchasing. We only make exceptions to this rule when the description does not match the product. There are some products that may have a guarantee and the possibility of reimbursement, but this will be specified when purchasing the product. In such cases, the guarantee will only cover factory faults and will only be effective when the product has been used correctly. The warranty does not cover breakdowns or damage caused by improper use. The terms of the guarantee are associated with manufacturing faults and operation under normal conditions of the products and these terms will only be effective if the equipment has been used correctly. This includes:

According to the technical specifications indicated for each product.

Under environmental conditions in accordance with the specifications indicated by the manufacturer.

In specific use for the function with which it was designed from the factory.

In electrical operating conditions in accordance with the specifications and tolerances indicated.

## ANTI-FRAUD CHECK

The customer's purchase may be deferred for anti-fraud check. It can also be suspended for a longer time for a more rigorous investigation, to prevent fraudulent transactions.

## PRIVACY

This website [www.usaquim.com](http://www.usaquim.com) guarantees that the personal information you send has the necessary security. The data entered by the user or in the case of requiring a validation of the orders will not be delivered to third parties, unless it must be disclosed in compliance with a court order or legal requirements.

Subscription to advertising email newsletters is voluntary and may be selected when creating your account.

USAQUIM Industrial Chemical Products S.A.S. reserves the rights to change or modify these terms without prior notice.